

Social Care, Health and Wellbeing

**Specialist Children's Services
Performance Management Scorecard**

July 2015

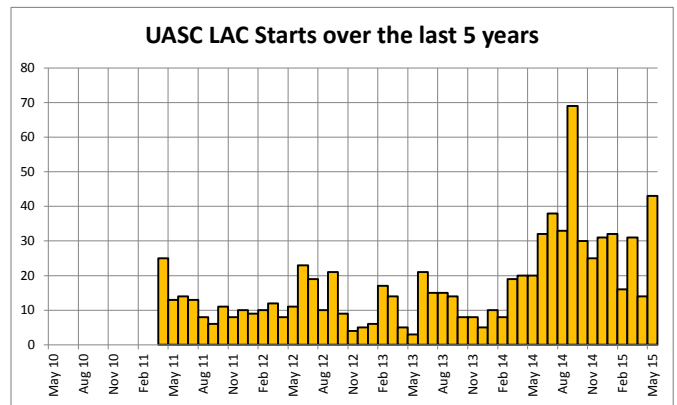
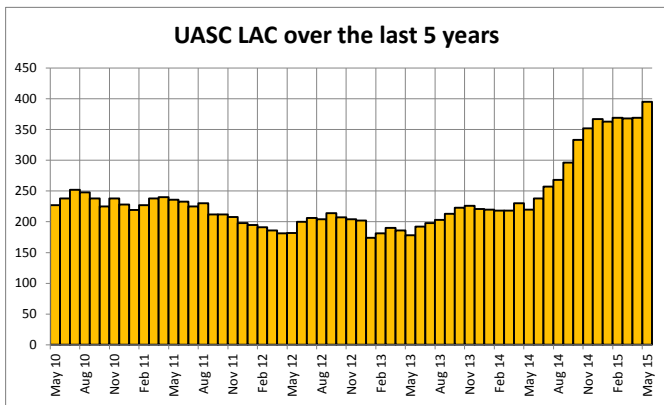
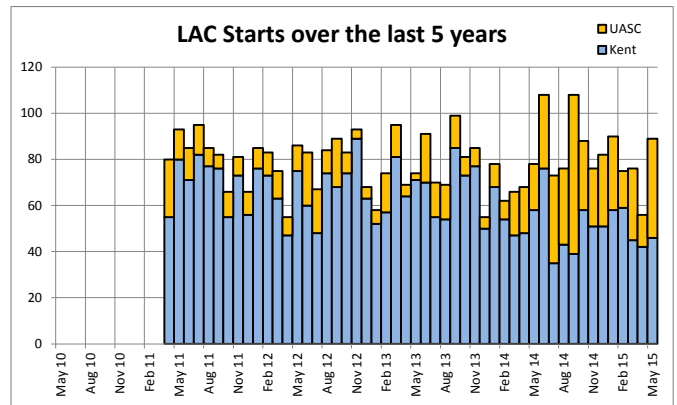
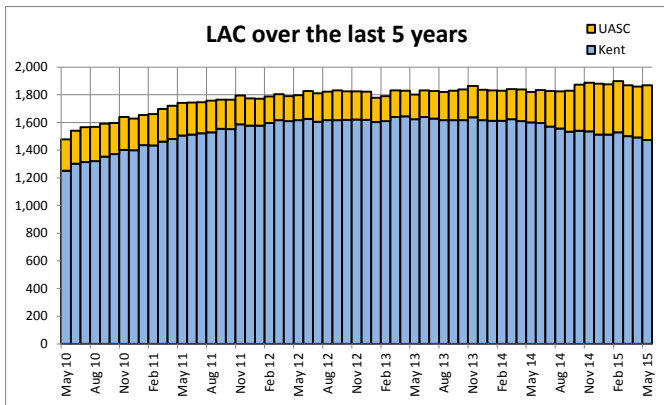
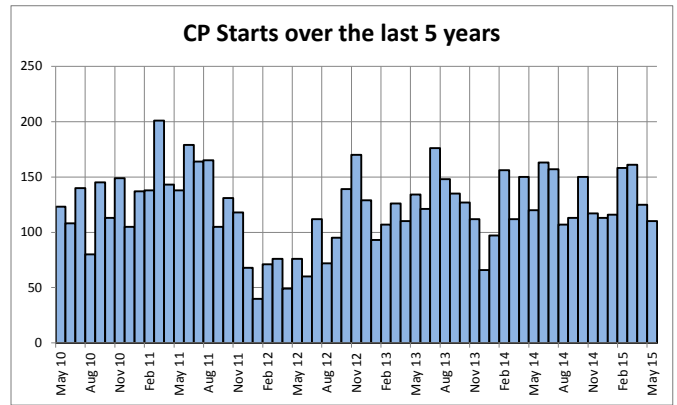
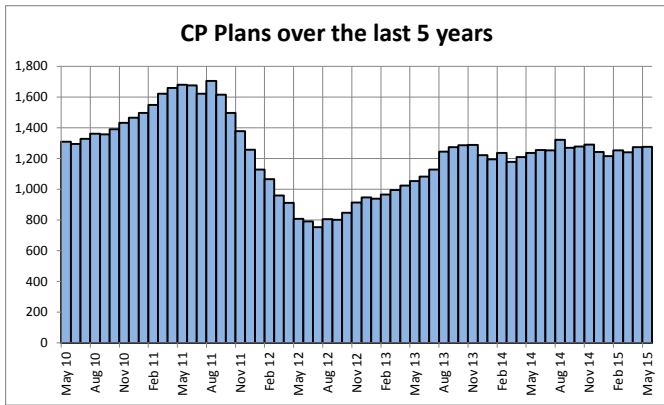
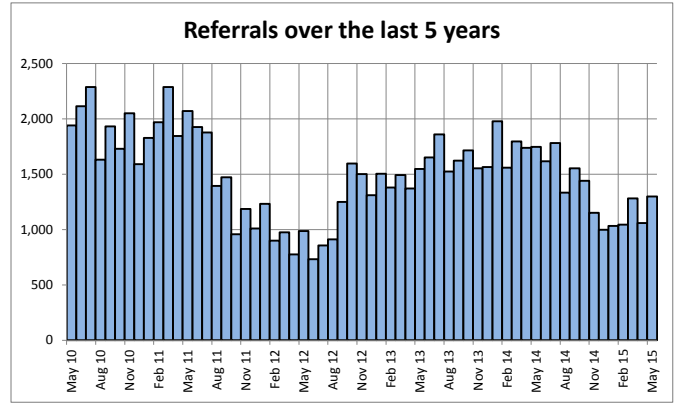
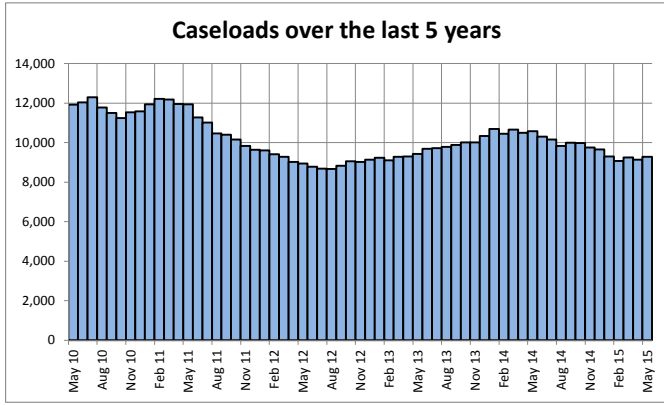


SCS Activity

	Caseloads - This month	Caseloads - Last month	Caseloads - Change	Referrals in last month	CF Assessments completed in last month	CP Plans - This month	CP Plans - Last month	CP Plans - Change	CP Starts in last month	CP Ends in last month	LAC - This month	LAC - Last month	LAC - Change	LAC Starts in last month	LAC Ends in last month	PF Cases - This month	PF Cases - Last month	PF Cases - Change
Kent	9287	9134	+153	1299	1192	1276	1273	+3	110	106	1869	1861	+8	89	73	20	21	-1
North Kent	1130	1121	+9	229	192	191	196	-5	11	16	300	303	-3	6	8	5	6	-1
East Kent	2538	2428	+110	445	373	475	472	+3	45	41	681	677	+4	16	19	6	7	-1
South Kent	1807	1756	+51	272	256	337	327	+10	27	17	402	403	-1	17	22	7	6	+1
West Kent	1321	1381	-60	265	297	266	271	-5	27	32	342	354	-12	8	18	2	2	0
Disability Service	1273	1267	+6	29	54	7	7	0	0	0	96	94	+2	1	0	0	0	0
Ashford AIT & FST	423	401	+22	89	74	112	117	-5	7	11	11	8	+3	4	1	2	2	0
Canterbury AIT & FST	386	377	+9	109	75	115	120	-5	8	11	9	6	+3	1	1	5	6	-1
Dartford AIT & FST	234	181	+53	88	63	53	52	+1	5	4	5	6	-1	1	2	1	1	0
Dover AIT & FST	413	419	-6	83	94	108	99	+9	9	0	3	4	-1	7	3	5	4	+1
Gravesham AIT & FST	360	362	-2	80	76	96	99	-3	4	7	5	2	+3	4	0	1	1	0
Maidstone AIT & FST	454	486	-32	136	144	131	145	-14	7	13	5	13	-8	3	7	1	0	+1
Sevenoaks AIT & FST	218	246	-28	61	46	34	37	-3	2	5	5	4	+1	1	0	3	4	-1
Shepway AIT & FST	548	510	+38	97	75	115	110	+5	11	6	7	5	+2	2	0	0	0	0
Swale AIT & FST	604	577	+27	148	128	147	144	+3	12	9	5	2	+3	5	1	0	0	0
Thanet AIT & FST	761	721	+40	180	148	198	191	+7	25	16	9	5	+4	8	3	1	1	0
The Weald AIT & FST	492	520	-28	129	144	113	109	+4	17	14	11	13	-2	3	2	1	2	-1
North Kent CIC	318	332	-14	0	7	8	8	0	0	0	285	291	-6	0	6	0	0	0
East Kent (Can/Swa) CIC	399	399	0	0	5	4	8	-4	0	4	353	363	-10	0	8	0	0	0
East Kent (Tha) CIC	388	354	+34	8	17	11	9	+2	0	1	305	301	+4	2	6	0	0	0
South Kent CIC	423	426	-3	3	13	2	1	+1	0	0	381	386	-5	4	18	0	0	0
West Kent CIC	375	375	0	0	9	22	17	+5	3	5	326	328	-2	2	9	0	0	0
UASC AIT	56	43	+13	40	20	0	0	0	0	0	48	30	+18	40	2	0	0	0
Disability EK	599	596	+3	13	23	3	3	0	0	0	65	65	0	0	0	0	0	0
Disability WK	674	671	+3	16	31	4	4	0	0	0	31	29	+2	1	0	0	0	0
Adoption & SG	87	93	-6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CDT/OOH/CRU	133	117	+16	17	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Care Leaver Service (18+)	942	928	+14	1	0	0	0	0	0	0	0	0	0	0	4	0	0	0

SCS Activity

County Level

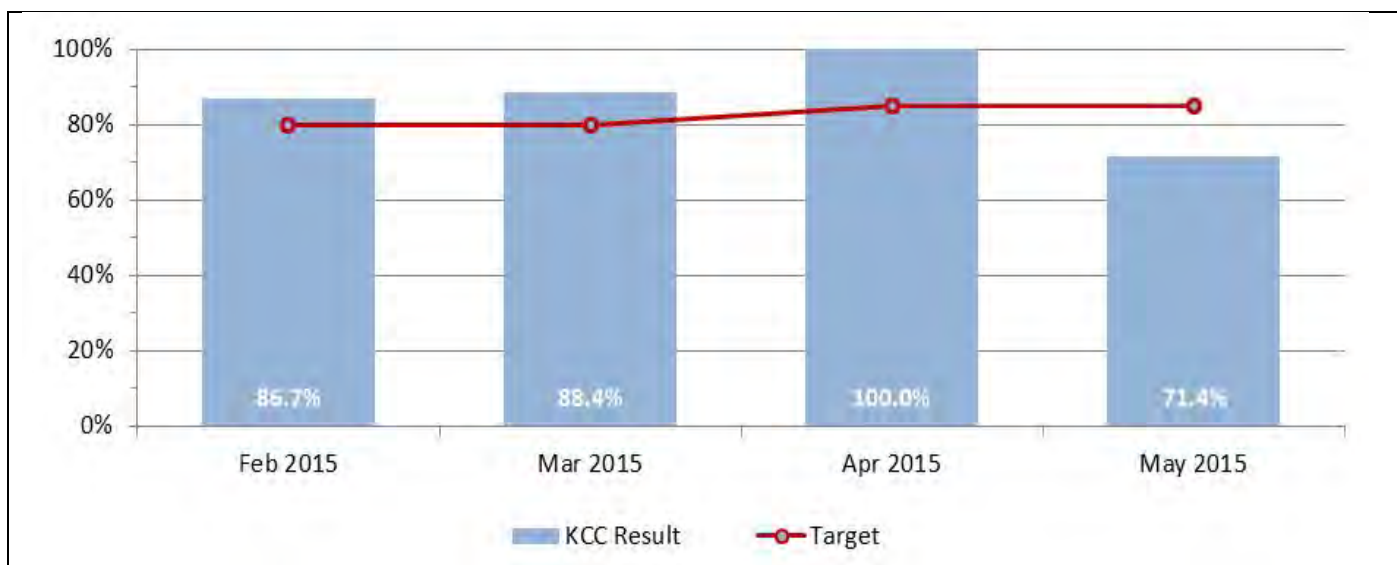


Scorecard - Kent

May 2015

Indicators	Polarity	Data Period	LATEST RESULT				PREVIOUS RESULT		OUTTURN RESULT	
			Latest Result and RAG Status	Num	Denom	Target for 15/16	Previous Reported Result	DoT from previous to latest result	Outturn (March 15) Result	DoT from outturn to latest result
REFERRAL AND ASSESSMENTS										
1 % of referrals with a previous referral within 12 months	L	YTD	22.4% G	528	2359	25.0%	22.3%	↓	28.5%	↑
2 % of C&F Assessments that were carried out within 45 working days	H	YTD	93.1% G	2306	2477	90.0%	92.1%	↑	84.3%	↑
3 Number of C&F Assessments in progress outside of timescale	L	SS	31 G	-	-	75	23	↓	26	↓
4 % of Children seen at C&F Assessment (excludes unborn/missing)	H	YTD	97.8% A	2281	2332	98.0%	96.7%	↑	97.4%	↑
CHILDREN IN NEED										
5 % of CIN with a CIN Plan in place	H	SS	90.9% G	2115	2326	90.0%	87.4%	↑	87.2%	↑
6 % of CIN who have been seen in the last 28 days	H	SS	79.4% G	1522	1916	70.0%	77.3%	↑	61.3%	↑
7 Numbers of Unallocated Cases	L	SS	4 A	-	-	0	0	↓	0	↓
PRIVATE FOSTERING										
8 % of PF notifications where initial visit held within 7 days	H	YTD	71.4% R	5	7	85.0%	100.0%	↓	88.4%	↓
9 % of new PF arrangements where visits were held within 6 weeks	H	YTD	66.7% G	2	3	85.0%	100.0%	↓	88.0%	↓
10 % of existing PF arrangements where visits were held in time	H	YTD	84.0% A	21	25	85.0%	84.0%	↔	57.1%	↑
CHILD PROTECTION										
11 % of Current CP Plans lasting 18 months or more	L	SS	3.7% G	47	1276	10.0%	4.2%	↑	5.5%	↑
12 % of CP Visits held within timescale (Current CP only)	H	SS	94.2% G	6226	6608	90.0%	93.5%	↑	91.5%	↑
13 % of CP cases which were reviewed within required timescales	H	SS	99.9% G	888	889	98.0%	100.0%	↓	99.4%	↑
14 % of Children becoming CP for a second or subsequent time within 24 months	T	YTD	15.3% R	36	235	7.5%	18.4%	↑	7.8%	↓
15 % of CP Plans lasting 2 years or more at the point of de-registration	L	YTD	4.5% G	9	200	5.0%	9.6%	↑	2.2%	↓
16 % of Children seen at Section 47 enquiry (excludes unborn)	H	YTD	98.6% G	751	762	98.0%	99.2%	↓	98.6%	↓
17 % of ICPC's held within 15 working days of the S47 enquiry starting	H	YTD	77.7% G	185	238	75.0%	76.6%	↑	80.7%	↓
18 % of Initial CP Conferences that lead to a CP Plan	T	YTD	90.4% G	235	260	88.0%	89.3%	↓	90.3%	↓
CHILDREN IN CARE										
19 CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	9.7% A	182	1869	9.0%	9.7%	↓	9.6%	↓
20 CIC Placement Stability: % in same placement for last 2 years	H	SS	72.8% G	414	569	70.0%	72.6%	↑	72.7%	↑
21 % of CIC Foster Care in KCC Foster Care/Rel & Friends placements	H	SS	83.4% A	1148	1376	85.0%	83.0%	↑	82.9%	↑
22 % of CIC placed within 20 miles from home (Excludes UASC)	H	SS	82.5% G	1168	1416	80.0%	82.4%	↑	82.3%	↑
23 % of Children who participated at CIC Reviews	H	YTD	92.7% A	644	695	95.0%	94.9%	↓	95.6%	↓
24 % of CIC cases which were reviewed within required timescales	H	SS	99.3% G	1775	1788	98.0%	99.4%	↓	97.1%	↑
25 % of CIC cases where all Dental Checks were held within required timescale	H	SS	94.0% G	1634	1739	90.0%	94.3%	↓	89.0%	↑
26 % of CIC cases where all Health Assessments were held within required timescale	H	SS	89.4% A	1554	1739	90.0%	87.2%	↑	89.7%	↓
27 % of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	46.8% A	488	1042	50.0%	48.0%	↓	47.0%	↓
ADOPTION										
28 % of cases adoption agreed as plan by 2nd review, for those with an agency decision	H	YTD	90.0% G	9	10	86.0%	50.0%	↑	68.2%	↑
29 Ave. no of days between bla and moving in with adoptive family (for children adopted)	L	YTD	423.2 G	10156	24	426.0	381.9	↓	540.3	↑
30 Ave. no of days between court authority to place a child and the decision on a match	L	YTD	163.5 A	3923	24	121.0	129.8	↓	209.5	↑
31 % of Children leaving care who were adopted	H	YTD	17.0% G	24	141	13.0%	17.6%	↓	19.7%	↓
CARE LEAVERS										
32 % of Care Leavers that Kent is in touch with	H	R12M	66.2% A	640	967	75.0%	43.0%	↑	62.9%	↑
33 % of Care Leavers in Suitable Accommodation	H	R12M	58.1% R	562	967	78.0%	36.6%	↑	56.0%	↑
34 % of Care Leavers in Education, Employment or Training	H	R12M	36.6% A	354	967	45.0%	24.3%	↑	35.0%	↑
QUALITY ASSURANCE										
35 % of Case File Audits completed	H	YTD	85.3% A	116	136	95.0%	92.8%	↓	95.5%	↓
36 % of Case File Audits rated Good or outstanding	H	YTD	47.4% A	55	116	60.0%	43.8%	↑	36.5%	↑
37 % of Case File Audits rated inadequate	L	YTD	0.9% A	1	116	0.0%	1.6%	↑	12.0%	↑
38 % of CP Social Work Reports rated good or outstanding	H	YTD	70.9% A	288	406	75.0%	72.0%	↓	71.2%	↓
39 % of LAC Care Plans rated good or outstanding	H	YTD	69.2% G	276	399	60.0%	64.9%	↑	46.6%	↑
STAFFING										
40 % of caseholding posts filled by KCC Permanent QSW	H	SS	76.1% A	331.9	436.3	85.0%	78.8%	↓	79.0%	↓
41 % of caseholding posts filled by agency staff	L	SS	20.3% A	88.4	436.3	15.0%	18.6%	↓	18.6%	↓
42 Average Caseloads of social workers in CIC Teams	L	SS	16.6 A	1903	114.6	15.0	15.8	↓	15.7	↓
43 Average Caseloads of social workers in AIT & FST	L	SS	20.4 A	4893	239.3	20.0	20.2	↓	20.2	↓
44 Average Caseloads of fostering social workers	L	SS	19.1 A	853	44.6	18.0	17.9	↓	17.2	↓
PERFORMANCE SUMMARY										
As at 31/05/2015, Kent has 20 indicators rated as Green, 20 indicators rated as Amber and 3 indicators rated as Red. When comparing performance from last month to this month, 20 indicators have shown an improvement, 1 indicator has remained the same and 23 indicators have shown a reduction. When comparing performance from outturn (March 15) to this month, 23 indicators have shown an improvement, 0 indicators have remained the same and 21 indicators have shown a reduction.										

Percentage of Private Fostering Notifications where the Initial Visit was held within 7 days				Red
Cabinet Member	Peter Oakford	Director	Philip Segurola	
Portfolio	Specialist Children's Services	Division	Specialist Children's Services	



Trend Data – Month End	February 2015	March 2015	April 2015	May 2015
KCC Result	86.7%	88.4%	100.0%	71.4%
Target	80.0%	80.0%	85.0%	85.0%
RAG Rating	Green	Green	Green	Red

When reviewing performance for this measure consideration must be given to the low numbers at this point of the year. The measure is based on year-to-date performance and for April-May 2015 there were 7 notifications of Private Fostering arrangements. Of these 7, 5 were visited within the 7 day timescale and 2 were outside timescale. Subsequent review of the data identified an inaccuracy with one of the records which has subsequently been corrected. Actual performance for May was therefore 85.7% and above target which would have resulted in a Green RAG rating. This correction will be reflected within the June Performance Scorecard.

Data Notes

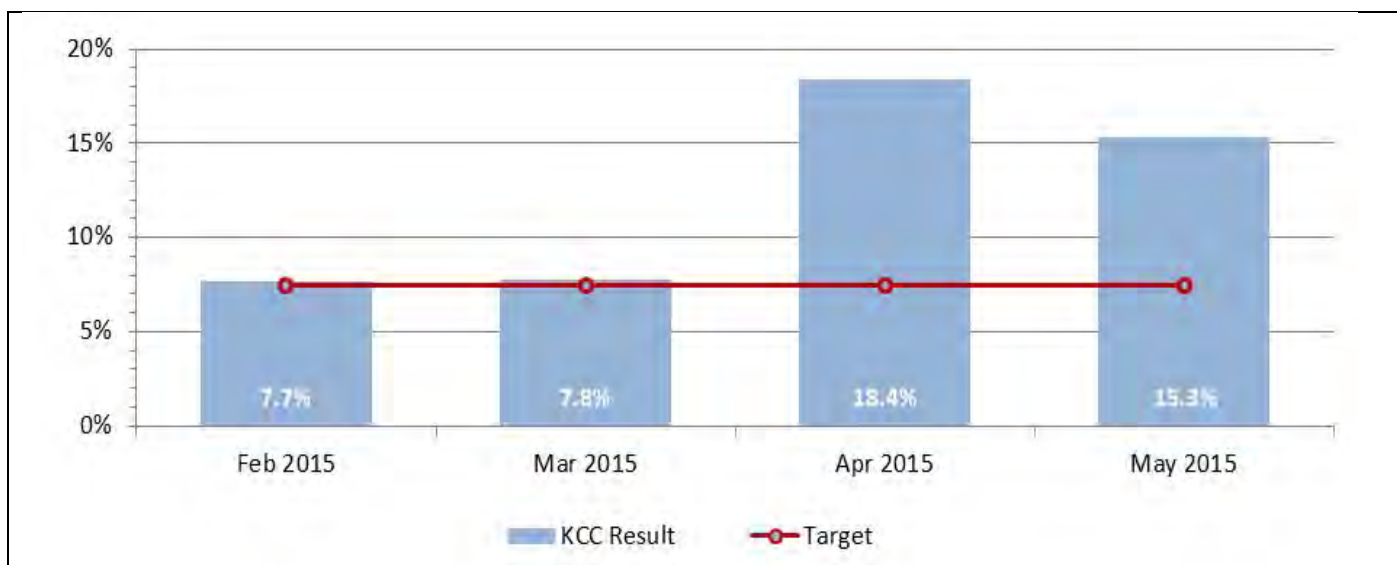
Target: 85% (RAG Status set as: Green 85% and above, Amber from 76.5% to 85%, Red below 76.5%).

Tolerance: Higher values are better

Data: Figures shown are Year-to-Date. For example, the May 15 result is based on data from April 15 to May 15.

Data Source: Liberi

Percentage of Children becoming CP for a second or subsequent time within 24 months			Red
Cabinet Member	Peter Oakford	Director	Philip Segurola
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	February 2015	March 2015	April 2015	May 2015
KCC Result	7.7%	7.8%	18.4%	15.3%
Target	7.5%	7.5%	7.5%	7.5%
RAG Rating	Green	Green	Red	Red

In the year-to-date (April-May 2015) 235 children/young people have been made the subject of a Child Protection Plan. Of these 36 (from 17 families) had been the subject of a previous plan within 24 months. The period between plans ranged from 4 months to 20 months.

As part of the quality assurance process those with repeat Child Protection Plans within 24 months are reviewed by the Specialist Children's Safeguarding Unit.

Data Notes

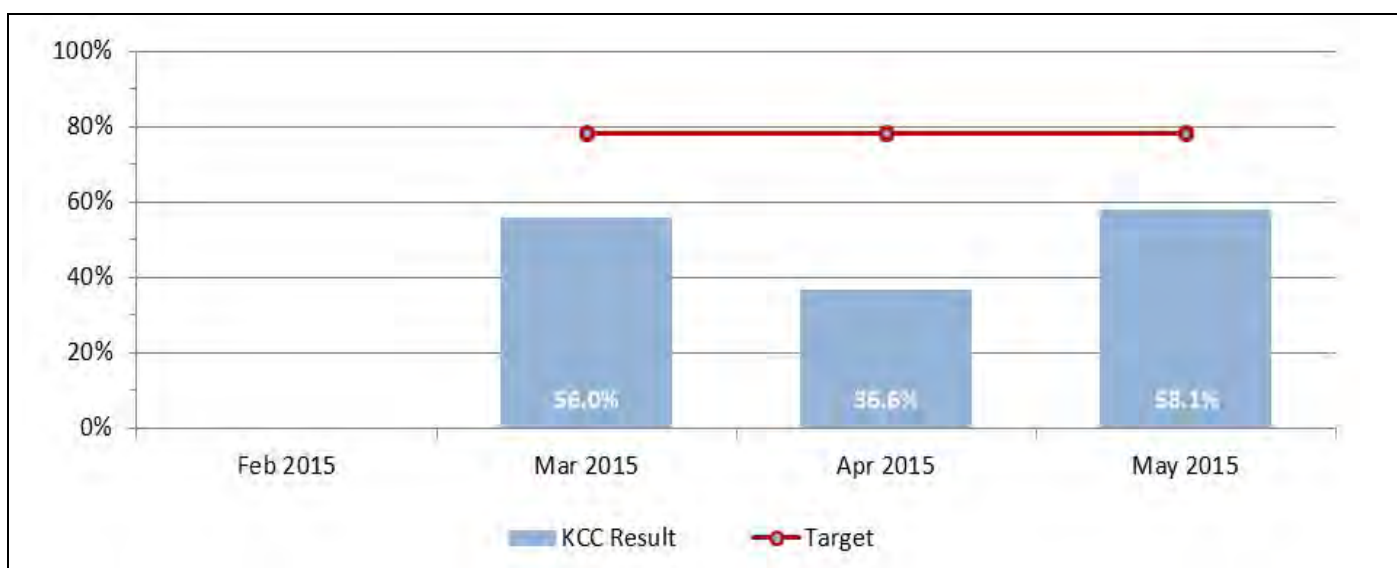
Target: 7.5% (RAG Status set as: Green 5% to 10% Amber from 2% to 5%, or 10% to 13%. Red below 2% or above 13%.

Tolerance: Values as close to either side of the target are better

Data: Figures shown are Year-to-Date. For example, the May 15 result is based on data from April 15 to May 15.

Data Source: Liberi

Percentage of Care Leavers in suitable accommodation			Red
Cabinet Member	Peter Oakford	Director	Philip Segurola
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	February 2015	March 2015	April 2015	May 2015
KCC Result	-	56.0%	36.6%	58.1%
Target	-	78.0%	78.0%	78.0%
RAG Rating	-	Red	Red	Red

The definition for this performance indicator reflects the measure used by the Department for Education (DfE) for national reporting. This definition includes the total cohort of Care Leavers of the appropriate age (19, 20 and 21 and from April 15, 17 and 18 year olds) and the contact with these young people (to determine whether they are in suitable accommodation) must be within a four month window around their birthday. Those in suitable accommodation are shown as a percentage of the total cohort, which may include those that refuse contact.

For the 12 month period covered by May performance figure above there were 967 Care Leavers. Kent County Council was in contact with 615 (63%) during the three months prior to their birthday, or one month after. Of these 615, 562 (91.4%) were in suitable accommodation and 53 (8.6%) were deemed to be in unsuitable accommodation.

Data Notes

Target: 78% (RAG Status set as: Green 78% and above, Amber from 60% to 78%, Red below 60%).

Tolerance: Higher values are better

Data: Figures shown cover a rolling 12 month period.

Data Source: Liberi